

# **ADVICE FOR ATTENDING**

## **SERVICES**

### **Social distancing for mourners**

- Our waiting rooms are closed and we ask that mourners stay in their cars or wait outside until the time of the service.
- Ensure that you are at least 2 metres (3 steps) away from others and follow the restriction on seating in our chapels when communicated to you by the Funeral Director.
- Follow the guidance on hand hygiene and preventing the spread of infection:
  1. wash your hands more often than usual, for 20 seconds using soap and water or hand sanitiser, particularly after coughing, sneezing and blowing your nose, or after being in public areas. **Handwashing facilities are available on site in our public toilets.**
  2. when you cough or sneeze, cover your mouth and nose with a tissue, or the crook of your sleeved arm (not your hands) if you don't have a tissue, and throw the tissue away immediately. Then wash your hands or use hand sanitiser.
- Ensure mourners who are clinically vulnerable do not attend the same ceremony as mourners who are in household isolation.
- To allow suitable time to clean and disinfect chapels between services everyone has been asked to shorten the time of their service to ensure they do not overrun the 30 minutes

### **After The Service**

- To minimise overlap between different groups or people attending services and to allow for social distancing and adequate cleaning between services **we ask that mourners please leave the site immediately following the end of the service.**